CAUSE & EFFECT

EXAMPLE: Change

Method	People	Resources
Ineffective change management	Concern for own position	Lack of time
No established procedures	Lack of confidence in method	Insufficient budget
Poor feedback system	Not competent in new system	Not enough devices
Lack of consultation	Attitudinal issues	Lack of skilled staff
Lack of training	Older workforce	Possible pay decreases due to restructure
Not enough IT support	History of bad change management	No formal reward system
Frequent breakdowns	Gossip and speculation	Not based on innovation
Out of date technology	Out of date policies and procedures	System unfair to some employees
Equipment	Culture	Rewards

PROBLEM: RESISTANCE TO CHANGE